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| **AIG Technology Change Communication**  Zscaler DLP Policy Enforcement 15 February 2020  **Associated Change Number(s):** XXXXX | | |
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| **Executive Summary:**  As part of the migration to Zscaler for all Outbound Internet Access, the McAfee Data Loss Prevention (DLP) aspect is to be replaced by Zscaler.  Enter a brief description of the change. **The following information is mandatory in the executive summary section**:   * The Zscaler tool, already in situ in “Monitoring” mode, is to be changed to “Blocking” mode * The change is planned for the 15th Feb 2020 @ 21:00 CST * This change will allow the cessation of the contract with McAfee and forms part of the Network Security Global Program,   **AIG Colleague (End User) Impact:**  Zscaler policies have been developed to mirror the policies in place for McAfee. If after the implementation, access to specific web sites is blocked, please raise a ticket to the AIG helpdesk.  **Geography/Countries Impacted:**  EMEA\APAC\Japan    **Point Of Contact:**  Click here to enter text.  Technical Lead:  Alex Hauber  [Alexander.hauber@aig.com](mailto:Alexander.hauber@aig.com)  Tel +1 682 831 8359  | Cell +1 817 372 4316  Project Manager:  Chris Kingshott  [chris.kingshott@aig.com](mailto:chris.kingshott@aig.com)  Phone: +44 (0)20 7954 7331 - +44 7961 180534 |  | **Quick Glance:**  **Action Required From Business Teams:**   |  | | --- | | Application Testing (Pre/Post Change) | | End User Testing | | Patch Management Support | | Provide Testing Resources |   **Deadline For Action:**  End of day on Click here to enter a date.  **Impacted Business Teams:**   |  | | --- | | General Insurance (Yerra) | | Life & Retirement(Kolbert) | | Corporate Functions (Owens) | | Infrastructure Services (Maddaloni) |   **Impacted Geography/Countries:**   |  | | --- | | United States | | United Kingdom | | Japan | | Other Countries (See list under “Geography/Countries Impacted”) | |
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| **Additional Information Regarding Change:**  **Overview of Change:**  If applicable, elaborate or expand details of this change not covered in the executive summary above. If not applicable, please delete this sub-header and text and begin with “Action Required By Business Teams”.  **Action Required By Business Teams:**  Add detailed information about the action required by impacted business teams. Any project bridge details should also be included here.  **Change and Configuration Items:**  List the affected configuration items here. If there are more than 40 configuration items (e.g. list of servers, shares affected), create a list and save the list in SharePoint. Include the link in this section. Ensure the link is accessible for all authenticated users. If less than 40 CIs, list below.   |  |  | | --- | --- | | **Infrastructure Services Managers**  **George Gilbert**   Head of Infrastructure Services EMEA including UK  +44 (0) 20 8774 5663, +44 (0) 7710 153 228  [George.Gilbert@aig.com](mailto:George.Gilbert@aig.com) | **Joachim Reiter**  Infrastructure Services Manager West Europe  +49 (0) 69 9711 3425, +49 (0) 1713 069 354  [joachim.reiter@aig.com](mailto:joachim.reiter@aig.com) | | **Felix Schmeichel**  Infrastructure Services Manager East Europe/Ireland  +49 (0) 7131 186 747, +49 (0) 151 122 34405  [Felix.Schmeichel@AIG.com](mailto:Felix.Schmeichel@AIG.com)    **Olga Kuricenko**  IT Engagement Executive, Investments  +44 (0) 20 7153 9582, +44 (0) 7809 513 120  [Olga.Kuricenko@aig.com](mailto:Olga.Kuricenko@aig.com) | **Alexander Evaristo**  Infrastructure Services Manager Middle East, Africa, Russia, India & Israel   +9714 601 4514, +971 56 224 9172  [alexander.evaristo@aig.com](mailto:alexander.evaristo@aig.com) |      |  |  |  |  |  | | --- | --- | --- | --- | --- | | **Location** | **Start Day / Date /**  **Local Time** | **End Day / Date /**  **Local Time** | **Start IVP Testing**  **Day / Date /**  **Local Time** | **Start AVP Testing**  **Day / Date /**  **Local Time** | | London (GMT/BST) | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | | Central Europe  (+1 hour) | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | | Dubai  (+4/3 hours) | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM | Day  Date (DD Month 2016)  HH:MM |   End of Notification. Last Updated Month Day, YYYY | | |